

Risk Management and Patient Safety

Course Synopsis:

Participants will acquire knowledge of risk management and safety to enhance patient and staff safety at work.



Course Information:

Time: 8.30am to 5.30pm

Venue: KTPH & YCH Learning Centre

(Exact venue will be announced in the confirmation email)

To register, please email Ms. Edna Ho See Hui / Ms. Lee Wen Yen at ho.see.hui@nhghealth.com.sg / lee.wen.yen@nhghealth.com.sg

Note: CPE points will only be awarded to participants who achieve minimum 75% class attendance and successfully complete the course (pass all assessments if applicable).

Course Outcomes:

Upon completion of the course, participants will be able to:

- Interpret the risks in healthcare.
- Recognize factors contributing to risks in healthcare.
- Understand the components of patient safety in healthcare.
- Understand the roles and responsibilities of a nurse in minimizing risks and maintaining safety of patients.
- Recognize the multiple victims of an adverse event.
- Discuss how to manage workplace violence.

Course Content:

- Definition of risk management
- Risks in healthcare
- Factors that contributed to risks in healthcare
- Factors which impact work performance
- Roles and responsibilities of a nurse in minimizing risks and maintaining safety of patients
- Patient safety in healthcare
- Staff safety in healthcare
- Multiple victims of an adverse event